

# Willett Ice Arena Covid-19 Standard Operating Procedures 2020

## Guest Safety Procedures

- Masks are required by all to enter the Willett Ice Arena.
- Enter the facility through the door marked entrance, located on the East end of the building off of Minnesota Ave.
- Exit the facility through the door marked exit located on the East end of the building off of Minnesota Ave.
- Hand Sanitizer will be available for everyone entering and exiting the arena to facilitate regular hand hygiene.
- Rink guests are asked not to send their children or visit the arena if they or a member of their household have a fever, respiratory symptoms or if any family members or close contacts have tested positive for COVID-19 in the last 14 days.
- Skaters will be permitted to enter the building no more than 15 minutes before their scheduled ice time and shall exit no more than 15 minutes after their ice time.
- At each visit, sign-in at the office window (on the top level of the arena) with name(s) and phone number for potential contact tracing purposes.
- Participants are required to arrive at the arena wearing any gear that is needed; only skates can be put on in the bleachers prior to ice time.
- Locker/changing/meeting rooms are not available.
- One parent or guardian may accompany each child. The parent or guardian must wear a mask and physical distance from others while inside the arena.
- Bathrooms will be open for use. We encourage all participants to use the bathroom before coming to the arena.
- Concessions will be open, we require social distancing in the concessions line and will be abiding by all the necessary cleaning and food handling guidelines.
- No bubbler will be available. Please bring a personal drinking bottle, clearly labeled with a first and last name.
- Home teams will have exclusive use of their locker rooms with the employees cleaning the common areas in between use.
- Public Skate sessions will be limited to 50 skaters on the ice and 50 spectators off the ice. Physical distancing and masks are required for all.
- Public Skate admission and rentals will be paid for at the office window on the top level of the arena. A ticket will be given to those who have paid for a skate rental. Tickets are exchanged for skates in the Skate Shop. One (1) customer in the Skate Shop at a time.

## Cleaning Procedures

- The arena is stocked and prepared to increase our normal cleaning and disinfecting procedures. User group times have been altered to allow employees to prepare the ice and sanitize properly in-between user groups.